

LIMITED WARRANTY & REGISTRATION

This Manufacture...(MF).... offers a Limited warranty on this ID-e® reader/E-seek M310 “product” against defects in materials or workmanship for a period of one year from the date of purchase. This limited warranty covers accessories and supplied attachments unless covered by another or their own warranty. This limited warranty covers defects in production and, manufacturing or any failure that may occur during the course of normal use. The outside body (shell) of the product and parts of the body will be free of defects at the time of purchase and shall not be covered by this limited warranty. There will be no coverage or benefits to the consumer under this limited warranty if any of the following conditions are found to apply or be relevant: 1. Improper use, abuse, improper installation or connections, modification, Time and Date Set up are not correct for your time zone, exposure to moisture or dampness, or inadequate use or “other” acts not the fault of the manufacture, 2. The Product serial number label or any part number or code is removed, defaced, or replaced. 3. Manufacture was not made aware of any defect during the warranty period. 4. Only product with attached serial numbers can be determined to be under warranty. (MF) is not responsible for any damage in shipping to the consumer. The original consumer of this product will be charged for repair if returned outside the warranty period. Do not attempt to repair any defective unit yourself and return to the point of purchase. Customers must bear the cost of return shipping to (MF) Should (MF), after receiving the unit deem it to be defective, it will be either repaired or replaced at the discretion of (MF) and in a timely manner. No charge will be made to the consumer for any parts or labor if returned within the warranty period. This warranty is good only if the “Product” was purchased in the United States. The liability of the manufacturer and / or any of its parent or subsidiary companies resulting from the sale or purchase of the device shall not exceed the wholesale purchase price of said device. In no case shall (MF), Manufacturers, distributors, or any of its parent or subsidiary companies, be responsible for consequential damages or loss of profits arising from its failure to operate in its intended manner, or operated against those provisions of the Law in the State it is operated. Any software product sold with the device is sold with the purpose of legal defense or for purposes allowed by the State, City or Province the device is used. No agent, employee or representative of the company may alter or extend this limited warranty in any manner without being in writing from (MF), and in separate agreements. This Limited warranty is offered in conjunction with and with respect to any applicable laws in the State the device is used. Laws in your State may grant you additional rights. Some States do not allow limitations on an implied warranty or there duration, so the above may not apply to you. Any return for any “other” reason is subject to a 20 % restocking fee.

VERSION 1.0

Write in or attach your SN# below

***From TRICOM CARD TECHNOLOGIES, INC
the makers of the Finest
ID readers,
Our representatives now offer you the newest
generation of ID readers!***

ID-eM310 Reader

Call:800-830-2225

OWNERS MANUAL

***Age Verification & Database
Visitor Management Software.***

Signature Capture, Image Capture,

Visitor tracking

& Compliance Software

The ID-eM310™

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FEATURES:

1. Reads Magnetic, 1D & 2D Bar Coded ID's.
2. BANNED & TAG Visitor, DUPLICATE Warning.
3. Database holds over 20,000 records.
4. Photo capture with an
External WiFi/BlueTooth Camera. (call)
5. Photo downloaded and appears for review in the
database with all physical data.
6. You the customer can purchase your own camera!



Quick Start / Tips

1.



Hit the **Red power button** on the ID-e310 to power up.

Once booted up, in the Bottom left hand corner choose the Windows **Start Icon** and then choose **Programs** then the **IDENTIFIER** program from the menu

options.

1. Once the IDENTIFIER program has open, you can scan you first license.
2. At certain times during operation a password or Pass Code may be asked for. Enter **111111** which is the DEFULT password/Pass Code. (see pg. 21 for more info)

POWER MANAGEMENT: (Charging takes aprox. 4Hrs.)

The IDENTIFIER power supply is a proprietary (special) power supply sold by TriCom. Do not attempt to use any other power supply.

Data Base Software (Sold Separately)

(Please call for more information on the database options.)

The Identifier Database Program V1.2.63 - [Database List]

File View Window Help

New Delete

Database Info

First Name Middle Name Last Name Created Date

JOHN BREANNA PUBLIC 01/24/2007

Address City State Zip

123 ANY STREET HALIFAX NS NS B2B 2

Tag (None)

License Number 010155005

Phone

Expire Date 01/01/2005 Birth Date 01/01/1955

Sex M Height Weight Hair Color

Eye Color Photo Name

User1 User2 User3 User4

Notes/Tag Description

Record Complete

Save Reset Quit

admin at 2/13/2007 3:49:28 PM 2/13/2007 3:50 PM

Start 4 Windows Ex... Owners-A-2.1.d... ACT1 - [resellers... The Identifier Dat... 3:50 PM

Identifier--Your Business Name -- <input type="text"/> X			
Info	Info 1	Picture	Data setting
Lic. #	99900145678		
Name	JOHN Q. PUBLIC		
Addr	1234 S. MAIN ST.		
	City	ST	ZIP
	ANYWHERE	PA.	10070
	Birthday	Exp:	
	02-18-1982	02-18-2009	Add
		RC = 2392	
AGE : 25			
Identifier- Your Co. name		11:55 pm	

NOTE:

***Insert the ID with the
Bar Code down and
toward you.....>
Push in & Pull out Fast.***



Congratulations,.... You just caught your first altered ID, with the ID-e300.

This Main Screen the **INFO** screen is your first look at an ID. But first!!!

LOOK AT THE PERSON HANDING YOU THE ID. LOOK AT THE PICTURE ON THE ID...then....

*COMPARE what you see
on screen with the ID in your hand.*

1. DRIVER LIC. NUMBER.
2. NAME & ADDRESS.
3. BIRTHDAY & AGE

** Watch for Special TAG messages like, Banned, VIP, or the Duplicate scan warning. (See Below)

For more **INFO** go to **INFO 1** TAB.

* ***SEE RECORD COUNTER*** under the ***ZIP CODE*** on the ***INFO*** (main screen)
It tells you how many records are in Memory.

Identifier--Your Business Name --

X

Info

Info 1

Picture

Data

setting

Sex: F

Eyes: Bro

Hair: Bro

Weight: 105

Height: 5` 09``

User Code: 636022




SIGN

Photo

Customers sign here
Sara Lee
Jones

Clear

Save

 Identifier- Your Co. name 11:55 pm  

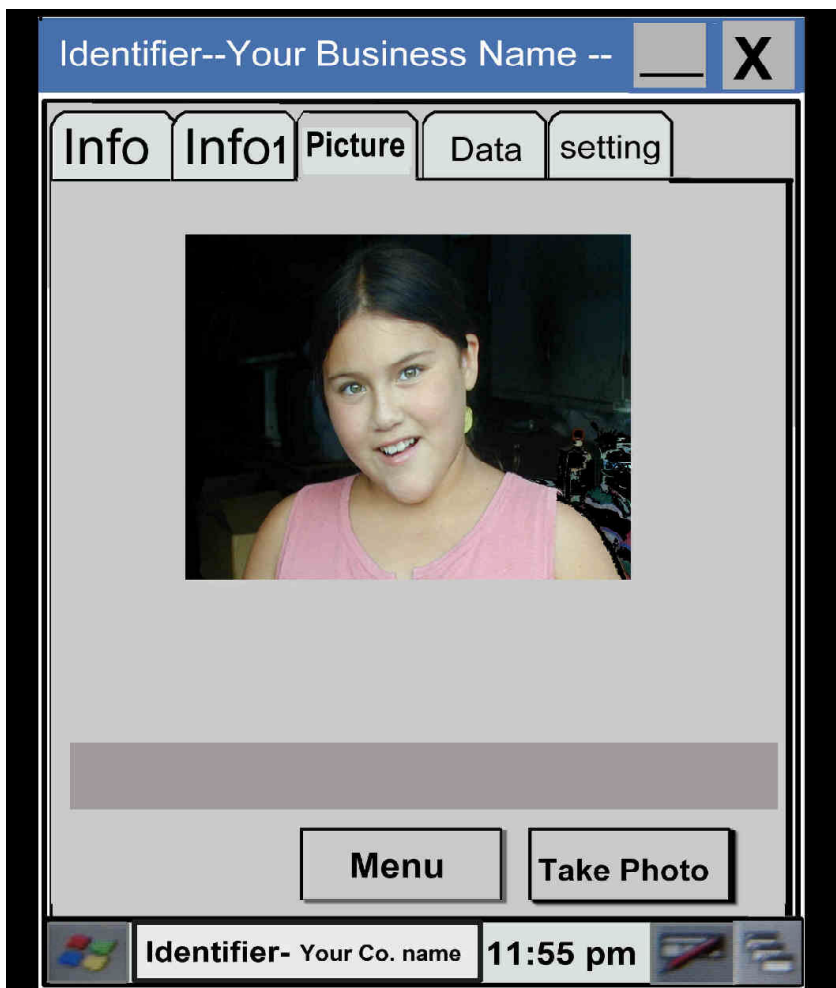
Personal Identity:

Clicking on the **Info 1 Tab** from the main menu will bring up the personal info page. (Or automatically after taking a photo). Sex, Eyes, Hair color, height and weight may or may not be- available on your state ID. This page lets you review your subject's physical characteristics while still in front of you, for verification and conformation of the human readable data on the front of the ID.

Or - View Photo or Signature and download Both to our IDBASE database Visitor software (Sold separately) using advanced "Auto-Sync™" upload technology. (USB)

In the Database all personal data including the picture and Signature taken right after the scan will appear with the database for Review. A File name will be tagged below the Photo and Signature for later retrieval.

The picture could be the person handing you the ID. Or it could be the actual Driver License or ID presented. What you take a picture of is your choice.



Talk to your local Representative to get the name of the External Video Cameras or Bluetooth™ video cameras available today. We will be up-dating the list as they become available.

Double Click “Take Photo” when the Video feed has framed the shot you want. Again double click on the Take Photo Tab to take a picture. The **INFO1** Screen will appear automatically with a successful shot. NOTE: This feature may not be available at the time of your purchase. Call for Free up-dates for this feature soon!

Capturing Images & Signatures....

Hitting the **PICTURE** TAB will bring up this LIVE VIDEO FEED to help FRAME your subject.

“DOUBLE CLICK” the **TAKE PHOTO** button to Take a Photo.

You will be sent automatically & directly to the **Info 1 Screen**, after taking the photo. At this point you can hit **SIGN**, and have your customer sign. If it looks good hit **SAVE** and the Signature will be available to view anytime by going to the **DATA** tab, find and high-light the NAME you looking for. Hit the **View Data** option and it will take you to the first page with all the scanned data. Hit **Info1** to review Picture and Signatures.

All Pictures & Signatures will be downloaded into the database and pop up in the database with the Personal data on each individual.

The Menu button will take you to a Camera Setting Menu. It is self-explanatory.

WARNING: Only the owner should change settings. Do not try to change settings yourself.

- **ADJUST CONTRAST OR SPECIAL LIGHTING FOR YOUR LOCATION.**

Birthday 02-18-1988	Exp: 02-18-2002	Add
AGE : 19 **** ID EXPIRED ****		
AGE : 25 **** Duplicate ****		
AGE : 25 Tagged: banned Duplicate		
AGE : 25 *** Tagged: VIP ***		

Tags CAN look like this. (Above) or you can make custom Tags that will appear below the AGE display area.

* See Creating & using TAGS page 17.

After viewing the basic data go to:

1. **INFO 1** tab for more physical personal data and to Sign your Signature and or view the Photo or Signature if in the hand held database.

OR

2. **PICTURE** tab to take a picture.

Frame subject,....Click 2 times on the Take Photo button

3. **DATA** tab to **TAG** a **VISITOR**.

4. **SETTINGS** to change setting.



Identifier--Your Business Name --
X

Info
Info1
Picture
Data
setting

Name	License	Date	
GUMP GEORGE	903485998	1/22	
SANCHEZ COR..	904598726	1/22	
PUBLIC STEVE	986254145	1/22	
PARA JENNIFER	908272626	1/22	
CONNOR JEFF	916272616	1/22	
SMITH ALBERT	891716661	1/22	

First
Prev
Next
Last

View Data
Add to Tag

Delete
Reset
Upload
Export

Identifier- Your Co. name
11:55 pm

The **DATA** screen is your way to search for or scroll through records.

1. View all records.
2. TAG Visitors by hitting **Add to Tag**.
3. Choose to View Personal Data. Hit (**View Data**)
4. **Delete**. Will delete only the highlighted name.
5. **Reset**.WARNING this erases all data !
6. **Up Load** Starts the up-load to Database on PC.
7. **Export** will send records to a File. (Not to Database). Retrieval is through Active Sync™.

Well over 20,000 records can be stored !

We don't recommend over 20,000 but in theory 40,000 records may be stored. The more records the slower the program will react to searches and queries.

To Speed up reading DO NOT CHECK "Check Dup" option on the Settings page.

TO UPLOAD TO YOUR PC IDBASE PROGRAM:

IDBASE/M300 (PC) database operation.

1. Open IDBASE database on your PC.
2. Select the Data Button on the left side.
3. Make sure **E-Seek-M300** is the **Device Type** selected.
4. Hit the **Data** button on the **Handheld** main screen.
5. Go to the IDBASE database program on your PC.
6. Hit the **Transfer** Button. (It will tell you to hit Upload on the M300.
7. Hit the **Uplaod** button on the Handheld unit.
8. Data will Auto Sync into your custom Database.

Tag

Name	Description
Banned	not allowed in
Banned Red	Never allowed in
VIP	VIP Customer
Super VIP	Back Door Access
Employee	Any Door
Freq Cust.	Give Drink Ticket

◀
▶

Add
Edit
Delete

Tag Name Banned

Description not allowed in

OK
Close

Identifier- Your Co. name
11:55 pm

NOTE: Please be aware that all **TAGGED** visitors will remain in the IDENTIFIER™ program until you manually delete that individual off the TAGGED LIST.

Erasing visitors from the main on board database will not erase them from the TAGGED screen or LIST. You may clear all visitors from memory, but the TAGGED list must be cleared separately.

Creating & Using Tags:

ATTENTION!!

You can Tag 3 ways.

1. After a scan go to the **Data** tab, and pick **Add to Tag.**
2. Anytime go to **Data**, **High-light** any Visitor and pick **Add to Tag.**
3. After a scan go to **SETTING** and pick **Add.**

Tags will produce messages on the screen live when the tagged visitor is re-scanned.

* Tags are a great tool to accomplish many tasks.

* Track individuals as Banned, VIP's, employees, or pre-register visitors including photo.

* * Simply type in the new **Tag Name** and **Description** & hit **Add** to create a new Tag.

High-light an existing Tag to **Edit.**

High-light an existing Tag to **Delete**

ASSIGN TAG's to VISITORS by

High-lighting the Tag and hit **OK**

Custom Create, Edit, Delete, any Tag anytime.

- * Remember to CREATE TAGS when you first get your M-300 reader.
- * Remember to clear or delete your TAGGED list separately from your main on-board database.

Identifier--Your Business Name --
X

Info
Info1
Picture
Data
setting

☒ Save Data
☒ Check Duplicate

Change Password & Company Name

Tagged Customer
Tag Profile

Name	License	Tag	Note
BALLMAN MIK...	C9876..	Banned	None
PUBLIC JACK...	R94762.	Banned	None
SMITH SAMON..	S21612..	VIP	
ROBAR JASON.	C38332..	Super VIP	
GRAM BILLY	L999666.	Employee	

Add
Delete

Identifier- Your Co. name
11:55 pm

Use the **KEYBOARD** option **ICON** on the bottom of the screen to manually enter in data.....>.



The **SETTING** tab is your way to set options, scroll through and view TAGGED visitors, or CREATE and ADD and DELETE existing Tags or Tagged visitors.

1. View TAG list.
2. Add Last scanned Visitor to TAG list. (just pick **Add to Tag** ...to Add last scanned visitor).
3. Delete Visitors Tag by **high-lighting** the visitor and pick the **Delete** button.
4. View, edit & create Tag Profiles.

ATTENTION:

You can Tag 3 ways.

1. After a scan go to the **Data** tab, and pick **Add to Tag**.
2. Anytime go to **Data**, **High-light** any Visitor and pick **Add to Tag**.
3. After a scan go to **SETTING** and pick **Add**.

CHECK DUPLICATES, ...Warning: The more scans saved in the scanner, the slower the Identifier Program will run. Checking scan for duplicates may cause you to see this. To speed up operation, **uncheck** “Check Duplicates” option on the **Setting** screen.

If you don't want to save any data ...from scans go to the setting Page, **uncheck** the “Save Data” option.

Change Setting

Old Password

New Password

Re-Type



Change Password

Your Company Name

Change Company Name

Forgot Pass Word?

Close

 Identifier- Your Co. name 11:55 pm 

Trouble remembering your Password? Try the super password..[WHITESNOW] (the # 1 for i and Zero for o)

Changing Passwords :

Type your Old Password in the “**Old Password**” window.
They will appear as stars, (*****).

Type in the new password in the “**New Password**” window.

Re-type the New Password in the “**Re-type**” window.
Hit the blue “**Change Password**” Button.

FORGOT YOUR PASSWORD?

* Hit Forgot PWD, then type in the SUPER PASS WORD.
WH1TESN0W#1 for i & Zero for o.

HIT the Round RT hand GREEN Button.....

A conformation window will pop up to confirm your change.

* To change the company name, simply put your company name in the window and hit the “Change Co. Name” button.

TIP: For your “Pass Code” or (Password) use any number of digits. It may make operations easy to use a one or 2 digit Pass Code for example the number **8**,
Or **77** or other key combo that is quick and easy to “hit” when asked for a password.

REMEMBER 111111 (6 ones is the DEFULT password)
CALL your Sales agent for the “***SUPER PASS CODE!***” in case you forget yours! (or see above)